

Rogue Trader advice from the Essex Fraud Alert System

With the current weather with high winds and heavy rain please be wary of rogue traders cold calling and offering to replace fencing, missing roof tiles etc. Never accept a doorstep offer to complete work.

Please be aware that rogue traders may appear alongside reputable traders on popular advertised web sites promoting these services.

Use traders who you trust or have used before, alternatively Trading Standards have a '[Buy With Confidence](#)' scheme – please use this website in order to find traders that have been vetted and approved by Trading Standards.

Please take a look at this video from Trading Standards: [Cold Callers Video](#)

Need to contact Essex Police ? Please always dial 999 in an EMERGENCY.

If you have hearing loss or a speech impairment and are unable to make a voice call, you can use the emergencySMS service. Find out more and register on the [emergencySMS website](#).

To report a non-emergency crime you can:

Use our [do it online](#) service

- Call our non-emergency number **101** or alternatively 01245 491491
- Call in at a [police station](#)
- Use our minicom service on 01245 452828. The minicom service is a typewriter device that allows people certified deaf or with hearing or speech problems to contact us.

If you or someone you know is vulnerable and has been a victim of fraud, please call Essex Police on 101.

Report fraud or attempted fraud by contacting Action Fraud at www.actionfraud.police.uk or call 0300 123 2040.



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